

DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

The seal of the Defense Logistics Agency is centered in the background. It features a bald eagle with wings spread, perched atop a shield with vertical red and white stripes. The shield is set against a blue globe with white stars. A yellow banner arches over the eagle with the word "LOGISTICS", and two yellow banners flank the shield with the words "DEFENSE" and "AGENCY".

Past Performance Information System PPIRS 2014



PPI Timeline - the 90's



- 1994



Federal Acquisition Streamlining Act

It is appropriate for a contracting official to consider past contract performance of an offeror as an indicator of the likelihood that the offeror will successfully perform a contract to be awarded by that official



Best Value



“Best value buying procedures” encourage award decisions on the basis of a business judgment and recognize that an award to other than the low offeror may represent overall best value to the Government



ABVS Sunset



- DLA's past performance program has been the Automated Best Value System (ABVS)
- We have transitioned to the Past Performance Information System – PPIRS
- PPIRS is used by all of the (DoD) Department of Defense



What is PPIRS?



- PPIRS is a web-enabled, Federal enterprise-wide application that provides timely and pertinent contractor past performance information to the Department of Defense and Federal acquisition community for use in making competitive source selection decisions



What is PPIRS?



- PPIRS is the Federal Repository for contractor performance information
- PPIRS has two parts:
 - ***Report Cards (RC)*** - Above Established Threshold of \$5 Million for DLA
 - ***Statistical Reporting (SR)*** - Below Established Threshold of \$5 Million for DLA
- Your main focus will be on (SR)



Goals



- Improve contractor performance
 - Better quality material
 - Increase on-time delivery
- Decrease contract administration costs
- Increased customer satisfaction



How does PPIRS-SR work?



- PPIRS-SR collects quality and delivery data from numerous Department of Defense (DoD) databases, aggregates that data using algorithms, and provides the user with objective Quality and Delivery Ratings of a contractor's past performance

"Weighted Delivery Score"

Quality Color Classification



PPIRS-SR Business Rules



- Uses 3 Years of Information (Data)
- Scores/Classifications Currently Updated Each Month
- Performance Classified by CAGE & Commodity
 - Federal Supply Classification - FSC (DoD uses)
 - NAICS - North American Industry Classification System
- Quality and Delivery Records are Weighted, (+ & -)



Delivery Performance



- Scores/Classifications are Based on Total # of Contract Line Items Shipped or Received
- Delivery Score/Classification is presented as weighted delivery score



PPIRS Scores



- Weighted delivery score is numeric
 - Scores range from 0-100
 - An unscored offeror, one that has no past performance history for the particular FSC, is considered to be neutral (i.e., not negative or positive)



Delinquency Scores



- Delinquent lines include
 - Lines not shipped by the contract delivery date (CDD)
 - Lines partially shipped by the (CDD)
- Contractor-caused cancellations are coded Termination Indicator Code (TIC) K
- Terminations for Default (TIC) D
- Government-caused cancellations will not impact the score
- No grace period



Delinquency Scores



- Two types of modifications
 - Contractor-caused delivery extensions, regardless of consideration paid, will be reflected in the delivery score for contracts issued by DLA
 - Government-caused or excusable delay delivery extension modifications will not impact the score



PPIRS-SR EVALUATION CRITERIA



- **DELIVERY PERFORMANCE:**

A contractor's delivery performance will be based by Federal Supply Classification (FSC) or North American Industry Classification System (NAICS). The contractor's delivery performance will be based on a weighted combination of the percentage of contract line items with on-time deliveries and the average days late for all deliveries. The formula and weights for delivery performance are:

Delivery Score = (On-time Weight X On-time Score) + (Average Days Late Weight X Average Days Late Score)

- On-time Weight = .6
- On-time Score = $100 \times (\text{number of lines shipped on-time during rating period} / \text{number of lines shipped during rating period})$
- Average Days Late Weight = .4
- Average Days Late Score = maximum of $((100 - (\text{total days late during rating period} / \text{number of lines shipped during rating period}))$ or 0, whichever is higher)



PPIRS-SR Delivery EVALUATION CRITERIA



Days Late Exceptions: Some cancellations are counted as delinquencies. These involve records that have been terminated due to the fault of the contractor. Terminations for Cause (records with Termination Indicator Code K) will be assessed at 180 days late and Terminations for Default (Termination Indicator Code D) will be assessed at 360 days late. Those terminated at the convenience of the Government are not included.

Definition: A Delivery Record details when a shipment is due based on the contract.

Classification: The DoD System will evaluate CLOSED (shipped, received, or terminated), and OPEN (not yet shipped/ received) deliveries. No duplicates will be allowed. If there is no delivery information provided by the source databases the field will be blank (i.e. listed as 'No Classification Records').



Quality Classifications



PPIRS-SR Quality Classifications Comparative Assessment Among Suppliers

- Positive and Negative Records (Weighted)
- Produces Quality Score and Color
- Considers Number of Line Items Supplied

Top 5% - Dark Blue

Next 10% - Purple

Next 70% - Green

Next 10% - Yellow

Bottom 5% - Red



PPIRS-SR Quality EVALUATION CRITERIA



- **QUALITY PERFORMANCE:**

Contractor's quality performance will be based by FSC.

The formula for quality is:

$$\frac{(\text{Positive weighted data minus negative weighted data})}{\text{Contract FSC Line Item Total}}$$

If there is no delivery data available, a value of one (1) would be used for the bottom quotient. Each FSC for which there is quality performance data will be assigned a color. Color is based on the high five percent in the commodity (Dark Blue), next 10 percent (Purple), next 70 percent (Green), next 10 percent (Yellow), and last five percent (Red). In this calculation, the companies are classified based on quality performance comparisons for all competitors within an FSC.



PPIRS-SR Quality EVALUATION CRITERIA



Record	Service	Positive Weight	Negative Weight
Bulletins	Navy	N/A	-1.0 (Red) - 0.7 (Yellow)
DCMA CAR Records (Level III and IV Corrective Actions – formerly Method C/D)	DCMA	N/A	-1.0 (Level 4) -0.7 (Level 3)
GIDEP Alerts	All	N/A	-1.0 (critical) -0.7 (major) -0.2 (minor)
* Lab Tests (Doc Type 4)	DLA	+2/ +1	-1.0 (critical) -0.7 (major) -0.1 (min)
Material Inspection Records (MIRs)	Navy	+ 1	-1.0 (critical) -0.7 (major) -0.2 (min)
PQDRs - Category 1 (DLA Doc Type 0)	ALL	N/A	-1.0 (Cat 1 or Doc Type 0) -0.7 (Cat 2 or Doc Type 1) -0.2 (Info)
Surveys (excluding Pre-Award Surveys)	DCMA & Navy	+0.7	0.7 (others)
Test Reports (1st Article, Production, etc)	Navy	+0.5	-0.5

- Lab Test Records – run with both positive weight criteria to review and see which weight factor the team wants to use.



Vendor Classifications



- Types
 - Current** (Being used by Contracting Officials)
 - Pending** (30 Day Vendor Preview Period)
- Vendor Challenge Process
 - Suppliers Access PPIRS-SR to Review and Challenge Data Within 30 Day Preview Period (*Pending Classification*)
- After Review Period (*Current Classification*)



PPIRS-SR Challenges



- Contractor provided a 30-Day window to challenge any NEW data before it is used in the score or the classification
- Contractor can always challenge data after 30 day time frame; however, it will be used until challenge is reviewed and acted upon by the Government



Registration on PPIRS



- Your name should appear on the System for Award Management (SAM), previously known as the Central Contractor Registration (CCR), as a past performance point of contact for your company in order to have PPIRS recognize your email address automatically when processing a challenge request
- You can access SAM at www.sam.gov



Logging In



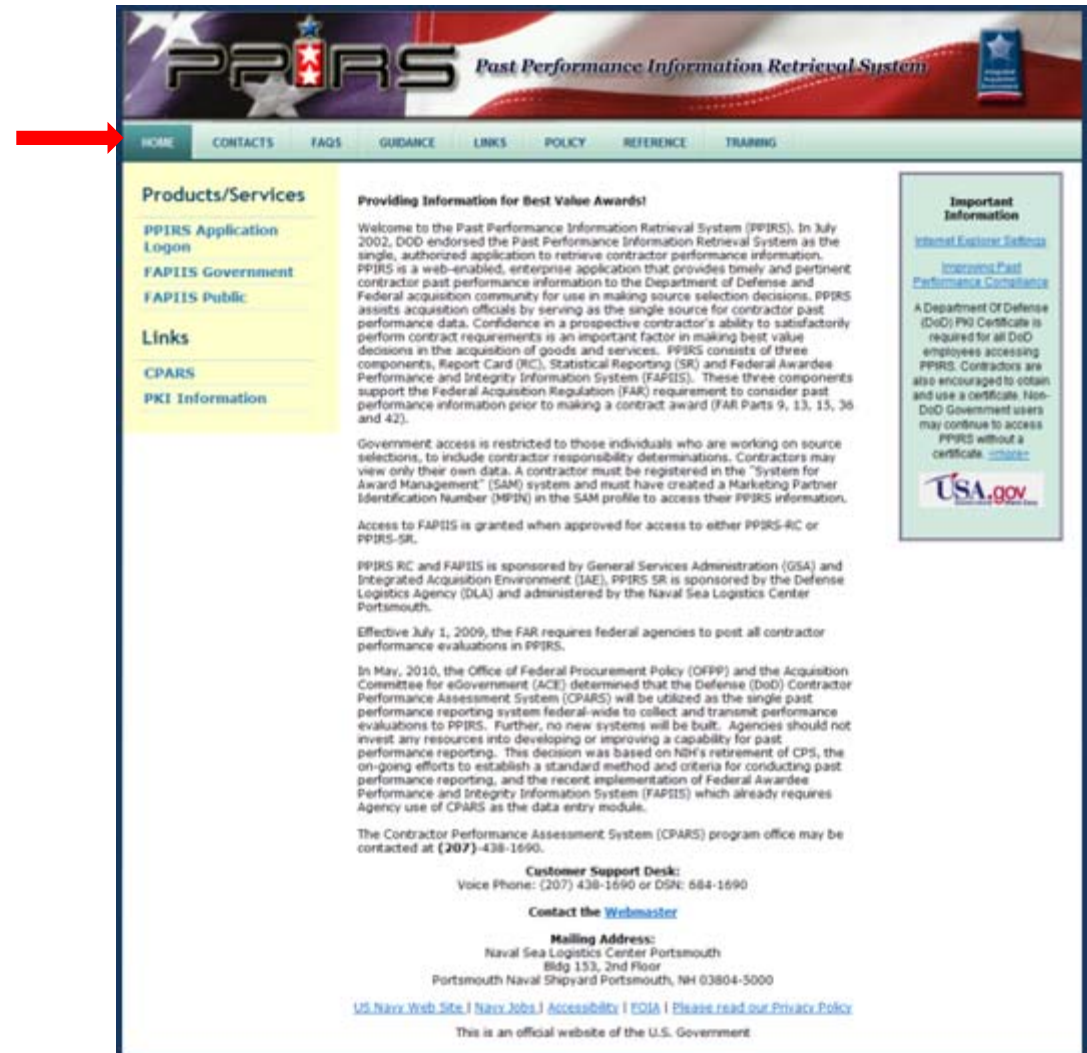
- Contractor Users
 - Public Key Infrastructure (PKI) Certificate
 - Purchase from External Certificate Authority
 - Not mandatory
 - Password Required if No PKI Certificate



Access PPIRS-SR Main Site



- Home Page for PPIRS
[http:// www.ppirs.gov](http://www.ppirs.gov)
- PPIRS HOME
- WEB Training
- PPIRS System Login
- Customer Support Desk Info





PPIRS-SR Select Logon



- Select Appropriate Logon

WELCOME

Welcome to the Past Performance Information Retrieval System (PPIRS). Access to this system is restricted to authorized users and will require the user to read and agree to the DoD warning and consent prior to accessing the system.

All DoD employees must have a DoD PKI certificate to access the PPIRS web site.

[Click here to determine if you have a valid DoD PKI Certificate](#)

PKI Information:
All DoD employees (military and civilian), including DoD contractors that are working on site (military/government facilities) or contractors working offsite using Government Furnished Equipment (GFE) are eligible to obtain certificates from DoD PKI. If the contractor doesn't work onsite or with GFE they are encouraged to obtain and use a certificate from an External Certificate Authority (ECA).

External Certificate Authority:
External Certificate Authorities (ECAs) provide digital certificates to the DoD's private industry partners, contractors using their own equipment or working in non-government facilities, allied partners, and other agencies.

Approved ECA Vendors:
Operational Research Consultants, Inc. (ORC) <http://www.eca.orc.com>
Verisign, Inc. <http://www.verisign.com/verisign-business-solutions/public-sector-solutions/ieca-eca-certificates/index.html>
IdenTrust <http://www.identrust.com/certificates/eca/index.html>

DO NOT ENTER CLASSIFIED DATA INTO PPIRS

For Official Use Only - to be used for deliberative source selection purposes within the Executive Branch and for source selection and other deliberative purposes within DoD.

Select one of the following links to proceed to the PPIRS Application.

[Awardee/Contractor Logon](#) [Awardee/Contractor Logon \(Without PKI\)](#) [Federal Logon](#) [DoD Logon](#) [Home](#)

PPIRS, Version: 2.2.14, Build Date: 11/01/2012 08:33:29



Government Warning and Consent



PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM (PPIRS)

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

Select Accept or Decline to continue.

☐ Accept ☐ Decline

- Click Accept



Request an Account (Without PKI)



PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM
(PPIRS)

[Help](#)

Awardee/Contractor Login (Without PKI)

[Request Account](#)

Userid:

Enter Password:

[Login](#) [Clear](#) [Forgot UserID Or Password](#) [Home](#)

PPIRS, Version : 2.2.20, Build Date : 04/11/2014 11:18:30

- Select Request an Account



User Responsibilities

I agree that I will comply with the terms/restrictions as listed below:

1. I understand that Past Performance information is to be protected as "For Official Use Only, Source Selection Information - See FAR 3.104" and I will safeguard data in accordance with regulations.
2. I will not attempt to access files for which I do not have access privileges.
3. I will treat all information examined or extracted as "business sensitive" or "company confidential " data pertaining to the companies whose data is in the system.
4. I will not transmit or communicate data obtained from the system to any person, contractor employee or government employee, who does not have a specific need for the information.
5. I will notify NAVSEALOGCEN PTSMH when I no longer need my account and advise regarding disposition or disposal of database, software packages, and functional accounts.
6. I will notify NAVSEALOGCEN PTSMH if at any time I determine that I have access to data from other companies.
7. I will not program function keys or use other capabilities to provide an automatic logon from my device.

Do you accept the terms of the preceding User Responsibilities?
To continue you must agree.

PPIRS, Version : 2.2.00000, Build Date : 07/10/2007 12:00:00



Request Contractor Account



REQUEST CONTRACTOR USER ACCOUNT
You must be a Awardee/Contractor to be granted access to this part of the application. You will not be granted full access to its features until this has been confirmed.
[Help](#)

User ID * Indicates Required Information

Name

* First Name:

Middle Name:

* Last Name:

Title:

* Email Address:

* Commercial Voice:

Commercial FAX:

DUNS and MPIN

* DUNS:

Define Your UserId/Password

User Id may be 5-30 characters (letters and numbers only).
Passwords must meet the following specifications:

1. - must be 15-20 characters
2. - must contain at least two upper and two lower case letters
3. - must contain at least two numbers
4. - must contain at least two special characters
5. - cannot reuse your last 10 passwords
6. - must differ from previous password by at least four characters
7. - must not contain personal information such as:
names, phone numbers, account names, birthdates, or dictionary words

REMEMBER YOUR USER ID AND PASSWORD.

* User Id:

* Password:

* Confirm Password:

PPIRS, Version : 2.2.20, Build Date : 04/11/2014 11:18:30



Creating an Account



REQUEST CONTRACTOR USER ACCOUNT

You must be a Awardee/Contractor to be granted access to this part of the application. You will not be granted full access to its features until this has been confirmed.
[Help](#)

*** Indicates Required Information**

User ID

Name

* First Name: John

Middle Name:

* Last Name: Doe

Title:

* Email Address: john.doe@companyname.com

* Commercial Voice: (123)456-7890

Commercial FAX:

DUNS and MPIN

* DUNS:

Add DUNS	
DUNS	MPIN
AAAAAAAAA	<input type="text"/>
<input type="button" value="Save DUNS"/> <input type="button" value="Cancel"/>	

Define Your UserId/Password

User Id may be 5-30 characters (letters and numbers only).
Passwords must meet the following specifications:

- must be 15-20 characters
- must contain at least two upper and two lower case letters
- must contain at least two numbers
- must contain at least two special characters
- cannot reuse your last 10 passwords
- must differ from previous password by at least four characters
- must not contain personal information such as:
names, phone numbers, account names, birthdates, or dictionary words

REMEMBER YOUR USER ID AND PASSWORD.

* User Id:

* Password:

* Confirm Password:



PPIRS ACCESS



- Contractor
 - Identify a Marketing Partner Identification Number (MPIN)
 - Visit <http://www.sam.gov> for More Information



Creating PPIRS Account



- Enter all Mandatory fields indicated by an asterick (*)
 - Enter DUNS and the matching Marketing Partner Identification Number (MPIN)
 - After entering a valid DUNS, click on Add DUNS button
 - The DUNS number will be validated against the database, if valid will add to a list where you then enter a valid MPIN
 - Click the Save DUNS button to add the DUNS to you account profile



Creating PPIRS Account



- Follow instructions for creating a User ID and Password
- Click on the Submit Button to create the account
- After account is created, you will be directed to the Contractor main page



PPIRS MAIN MENU

Contractor



➔

PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM (PPIRS)	
Main Menu Logout Account Menu Items View Account Report Menu Items Assessment Reports Inquiry (RC) Summary Report (SR) FAPIS Reports Supply Code Relationship Report Services Menu Items Help Feedback	<div>AWARDEE/CONTRACTOR MAIN PAGE</div> <p>Welcome</p> <p>DUNS: CAGE CODE:</p> <p>The Past Performance Information Retrieval System is a government-wide application that provides timely and pertinent contractor past performance information to the Federal acquisition community for use in making source selection decisions. PPIRS assists Federal acquisition officials making source selections by serving as the single source for contractor past performance data. Confidence in a prospective contractor's ability to satisfactorily perform contract requirements is an important factor in making best value decisions in the acquisition of goods and services.</p> <p>For Official Use Only - to be used for deliberative source selection purposes only.</p>

- Contractor Access



PPIRS-SR



Source Selection Sensitive Information, See FAR 2.101 and 3.104
DUNS: CAGE: Logout

Contractor Summary Report

CAGE Code: Company Name: NEW YORK YANKEES
Company Address: 5100 Madison Ave.
New York, NY 10001

COLOR LEGEND

Dark Blue:	Top 5%
Purple:	Next 10%
Green:	Next 70%
Yellow:	Next 10%
Red:	Lowest 5%

NOTE: Click on an FSC Code to view Detailed Report of negative data.

Pending Classifications:

CAGE Code	FSC	Weighted Delivery Score	Weighted Quality Performance	Classification Date
	3120	50 (2 Records)	Color GREEN (0 Records)	01/31/2007
	4320	100 (4 Records)	Color GREEN (0 Records)	01/31/2007
	5310	20 (5 Records)	Color GREEN (1 Records)	01/31/2007
	2530	0 (3 Records)	Color GREEN (0 Records)	01/31/2007

Current Classifications:

CAGE Code	FSC	Weighted Delivery Score	Weighted Quality Performance	Classification Date
	4820	50 (127 Records)	Color GREEN (36 Records)	12/31/2006
	2090	0 (2 Records)	Color GREEN (0 Records)	12/31/2006
	1440	100 (1 Records)	Color GREEN (0 Records)	12/31/2006
	2840	0 (3 Records)	Color GREEN (0 Records)	12/31/2006
	4510	0 (2 Records)	Color GREEN (0 Records)	12/31/2006

Point of Contact(s):

Services - Click on the link to send email

[GENERAL PROGRAM](#)
[DSC COLUMBUS](#)
[DLA DELIVERY](#)
[AIR FORCE](#)
[DSC RICHMOND](#)
[DSC PHILADELPHIA](#)
[USMC/NAVY](#)
[ARMY](#)

- Summary Report
- Company Description
- Current & Pending Data
 - CAGE
 - FSC's Supplied
 - Weighted Delivery Score
 - Weighted Quality Rating
 - Data Classification Date
- Points of Contact
- Select the FSC For Detailed Report



PPIRS-SR



Source Selection Sensitive Information, See FAR 2.101 and 3.104
DUNS: CAGE: [Summary Report](#) | [Logout](#)

Contractor Detailed Negative Report

CAGE Code: FSC: 5310
Company Name: NEW YORK YANKEES
Company Address: 5100 Madison Ave.
New York, NY 10001

Quality Color Code: GREEN
Weighted Delivery Score: 20

Negative Delivery Record(s)

Department/Agency	Contract No.	NSN/FSC	Due Date	Ship/Rec Date	Cancel Date	Challenge
USMC/NAVY	N00102KGG40208761 0001	5310	19-APR-04	26-APR-04		<input type="checkbox"/>
USMC/NAVY	N0010402G70045138 0001AA	5310013463146	16-AUG-04	16-SEP-04		<input type="checkbox"/>
USMC/NAVY	N0010402G70045138 0001AB	5310013463146	16-AUG-04	16-SEP-04		<input type="checkbox"/>

[Process CDD Challenge](#)

Bulletin(s)

Department/Agency	Serial No.	NSN/FSC	Challenge
No Data			

DLA Quality Record(s)

CDCS No.	Added Date	NSN/FSC	Contract No.	Type Code	Discrepancy Code	Cause Code	Disposition Code	E/A	Challenge
No Data									

GIDEP Alert(s)

Department/Agency	NSN/FSC	Alert Number	Class	Challenge
No Data				

Lab Test(s)

Department/Agency	Date	Test Rpt No.	NSN/FSC	Contract No.	Critical/Major/Minor	Deficient Area	Challenge
No Data							

Material Inspection Record(s)

Department/Agency	Date	Serial No.	NSN/FSC	Contract No.	Critical/Major/Minor	Deficient Area	Challenge
No Data							

Product Quality Deficiency Report(s)

Department/Agency	Activity & Serial No.	NSN/FSC	Category	Closed Date	Contract No.	Challenge
No Data						

Survey Report(s)

Department/Agency	Added Date	Type	NSN/FSC	Contract No.	Assessment Code	Survey Date	Serial No.	Challenge
No Data								

Test Report(s)

Department/Agency	Date	Report Type	Serial No.	NSN/FSC	Contract No.	Results	Challenge
No Data							

PPIRS-SR, Version : 1.0.00192; Build Date : 02/05/2007 15:48:08

- **DETAIL REPORT**
- **Displays Negative Data**
 - Negative Delivery Records
 - Negative Quality Records
- **Record Challenge**
 - Select the Record
 - Process CDD Challenge
 - Sends Challenge E-mail to Government POC
- **Supporting Documentation**
 - Attach documentation to e-mail
- **Challenge Preview Period**
 - **During Preview Period**
 - New Data (Negative)
 - 30 Day Review Period
 - Record is Set Aside
 - After Preview Period
 - Challenge Any Data
 - Data is Used in Rating



PPIRS-SR



Challenge Email

Date : 12-Mar-2007
This correspondence will be sent to the following recipients:
USMC/NAVY -

CHALLENGE : NEGATIVE DELIVERY RECORD
CAGE CODE :
CONTRACT NUMBER : N00102KGG40208761 0001
SERIAL NUMBER : SERIALNUMBER
FSC\NSN : 5310
DUE DATE : 19-APR-04

Enter Message:

Bad Dates

- **Enter Message Regarding Challenge**
- **Select “Send” to Send E-Mail MUST attach supporting documentation**
- **Select “Cancel” to Cancel Challenge**
- **“NEW” Records Challenged During The Preview Period - Not Used in Rating**
- **Records Challenged After The Preview Period - Used in Rating**



Contractor's Responsibility



- Verify the past performance data used in computing the score/classification
- Challenge invalid data
- Provide documentation to support challenge



Documentation to Support Challenge



- Verify shipping information
- Submit Wide Area Workflow (WAWF) shipping documents (receiving reports or fast pay invoices)
- Submit Bill of Lading, UPS or Fed Ex shipping documents



PPIRS Summary



- PPIRS is Used During Competitive Source Selections to Support Best Value Decisions
- Collection and Use of Contractor Performance Information Motivates Improved Performance
- It is the Contractor's Responsibility to Ensure PPIRS Score is accurate

DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



DLA LAND AND MARITIME

